



# Microsoft Teams Accelerate your adoption

**Accelerate your adoption of Microsoft Teams to discover new ways of working and communicating collaboratively together.**

Microsoft Teams is the hub for team collaboration in Microsoft 365 that integrates your people, content, and the tools your team needs to be more engaged and productive.

- Call, chat and meet
- Create, share, co-edit and find content
- Integrate Office 365 apps & workflows
- Online file storage

CMI helps companies succeed in their adoption of Microsoft Teams, avoiding common ‘DIY’ mistakes. We have helped companies of different sizes and sectors, starting from different places, and with varying objectives. Our Microsoft Teams accelerator framework means that we can tailor your Accelerator programme to your specific needs.

For many people, collaboration tools such as Microsoft Teams will mean a change in behaviour and work style. To help your people adopt Teams, our programme will generate interest and create awareness, working through champions to engage and support others as they learn Teams.

## The Risks of “DIY”

**Using Microsoft Teams without careful planning that considers security issues, access permissions, and fundamental team structure is highly likely to introduce risk.**



**Lose control of your company data** as a result of channels being created without effective planning.



**Security breaches** caused by the Teams structure not being designed with security in mind.



**Low user adoption** because of ineffective planning and staff training. Teams is a significant IT culture shift.



**Team ‘sprawl’** occurs leading to confusion and reduced productivity (what Teams is intended to improve!)



**Uncontrolled external sharing of data** without the Office 365 tenant account and user permissions being correctly planned.



**Later migrations will prove more difficult**, and may require an entire restructure of Microsoft Teams which means unnecessary cost.

# CMI helps companies succeed in their adoption of Microsoft Teams



Accelerate Deployment



Improve Adoption



Ensure Security

## Our Approach

Step 1



### Assess

- Business objectives, use cases and priorities
- Existing IT tools, policies and usage
- Current user challenges, future expectations, skills and adoption readiness

Step 2



### Plan

- Detailed discovery of existing IT environment
- Identify executive sponsors and team champions
- Detailed deployment plan and approach

Step 3



### Pilot

- Identify pilot use case and group of users
- Teams creation and usage configuration
- Security policy configuration

Step 4



### Deploy

- Deploy Teams to the wider business
- Training and support for your users
- Foster culture of sharing and learning

Step 5



### Review

- Measure usage and identify gaps
- Propose steps to close gaps

## Next Steps

CMI are one of the UK's leading managed IT service providers. We'll use our Microsoft 365 expertise to help your business grow.

The next step to learning more about our Microsoft Teams services is to get in touch with one of our team.

Email [hellocmi@newcmi.com](mailto:hellocmi@newcmi.com) or call **0800 023 2696** today.