

# Secure Managed Desktop

## Secure Managed Desktop Highlights



Enrol new devices quickly and easily with automatic enforcement of company device policy



Protect your business and its users with BitLocker data encryption provided as standard



Restrict the use of USB devices that could damage user devices or compromise company security



Block access to improper or unsafe websites with web filtering, and disable use of personal email



Security audit logs provide visibility of your IT estate – including users, devices and logon attempts

## Overview

Your company works to strict procedures, hardware standards and policies, all of which keep your users protected and your company compliant. In the era of remote working and the constantly connected workforce, however, it can be much more challenging to have control over the setup and security your IT estate.

## Introducing Secure Managed Desktop

The more devices you add to your hardware fleet, the longer it takes to configure them to your company's standards and practices. Now, with remote working solutions becoming standard practice, it's even more challenging to maintain full control of your company devices.

With Secure Managed Desktop (SMD), your business manages its hardware fleet on an industrial scale, deploying desktop configurations from one Cloud-based portal to keep your users and devices compliant.

## Keep Users Flexible and Fortified

Our Secure Managed Desktop solution is as much about automation as it is security. Your Cloud portal takes care of installing, updating and implementing your desktop, with your existing Azure and Microsoft 365 solutions fully compatible and accessible. With your security features regularly updated and your policies always enforced, you needn't worry about any misconfigurations – or ongoing maintenance.



Restrict apps, installations and hardware as needed



Advanced Anti-Virus and Vulnerability Monitoring



Safe external file-sharing via SharePoint and OneDrive



Secure 2-Factor Authentication Features



Deeper customisation options via our Premium package

## Features

We offer three Secure Managed Desktop (SMD) packages, from entry-level services to Premium packages for businesses with more specialist security or compliance requirements.

### SMD BASIC

Fast, efficient rollout of encrypted, automatically enrolled devices. Features included:

- Remote Lock / Wipe Function
- BitLocker Drive Encryption
- Windows Update Management
- Device Audit
- Automated enrolment of new devices
- Removal of pre-installed applications

Optional Extras:

- Advanced Anti-Virus
- Vulnerability Monitoring
- Category Web Filtering

### SMD STANDARD

SMD Standard includes everything in SMD Basic, plus extra administrative controls, including:

- Automatic deployment of Office 365
- Prevention of unauthorised app installation
- Support for installation of trusted Microsoft Apps
- Enforced Removable Drive Encryption
- Secure 2 Factor Authentication
- Advanced Antivirus and Vulnerability Monitoring as standard
- Enforced device compliance policy
- Enforced Microsoft MFA from unmanaged devices

### SMD PREMIUM

SMD Premium provides everything in SMD standard, plus options for deeper device customisation, such as:

- Usage reporting
- Enforced Secure Screen Lock
- Automatic deployment of all business apps
- Block USB Devices
- Disable Bluetooth
- Copy and Paste Protection
- VPN access to your company network
- Block access to company files via SharePoint
- Block access to company email via ActiveSync
- Access email only via Outlook app

## What to expect from your Secure Managed Desktop solution

We begin by exploring your workplace environment: your technical capabilities, your scope and your compatibility with Secure Managed Desktop. We work with you to create a solution fit for your company's policies, regulatory responsibilities and workplace requirements.

Once we've helped you identify the most appropriate of our three Secure Managed Desktop solutions, we configure and deploy it to an initial prototype device. From here, we enable you to deploy your Secure Managed Desktop across new or existing devices as needed.



### Core services include:

- Setup and deployment of your Secure Managed Desktop
- Device Auditing
- Drive Encryption using BitLocker
- Windows Update Management
- Automated enrolment of new devices
- Removal of pre-installed applications
- Support for up to 300 users with Microsoft 365 Business Premium; more with Enterprise licensing models

### Why CMI?

We create, deliver and support secure modern workplace solutions that have a real positive impact to your business. That means reduced operational costs, happy productive staff, better customer service, less risk, more growth.

Technology that helps your staff do their best work, securely, anywhere.

**Contact us today to get started!**



- 📍 Belfast / London / Thames Valley
- 📞 0800 023 2696
- ✉️ [hellocmi@newcmi.com](mailto:hellocmi@newcmi.com)
- 🏠 [www.newcmi.com](http://www.newcmi.com)